

Ram Sundar Sapkota

Aspiring DevOps Engineer

Ramsundar.sapkota33@gmail.com

www.linkedin.com/in/ram-sundar-sapkota-642366244

+977 9849149724

Dedicated and results-driven **IT professional** with almost **9 years of experience in the field of IT**. Seeking a challenging role to leverage expertise in DevOps/SRE technologies and cloud infrastructure to contribute to a dynamic team.

Technical Skills

Operating System	Windows, Windows 2012r2, Linux -Ubuntu
Cloud Technologies	AWS,Azure
Build Tools	Maven
Container Technologies	Docker, Kubernetes
Scripting	Shell
Version Control System	Git, GitHub
Configuration Management	Ansible
Infrastructure as Code	Terraform
CI/CD	Jenkins,Gitlab
Observability Tools	Prometheus with Grafana, EFK , Jaeger ,OTel

Trainings and certifications:

- CCNA Routing Switching Certified (Cisco ID (CSCO): CSCO13014441 Certification verification no: 425964172620FKAF)
- MCSA (Microsoft Certified Solution Associate) –Certified (**Certification number: H180-6330**)
- Microsoft Azure, AWS ,Linux administration, Bash Shell Scripting and different Devops tools - i.e Ansible,Terraform,Docker,Kubernetes,CI/CD ,Jenkins,Prometheus,Grafana,Git, etc

LANGUAGES SKILLS

English: Good Read, Write and Speak

Nepali: Native

Hindi: Good Read, Write and Speak.

WORKING EXPERIENCES

1. Self learning from projects

- Jenkins and ArgoCD CI/CD Implementations
- Configuration Management using Ansible and Terraform
- Kubernetes cluster Mgmt
- Working with AWS cloud resources (EC2,S3,EKS,EBS)
- Working on Linux administration as well as Shell scripting
- Working with Metrics, logs, and traces using Prometheus and Grafana, ELK ,EFK and Jaeger with Alert manager

2. IT Officer, National Women Commission, IPGBVPR Project (April 2018- June 2024)

- Implemented internal File server with different file permissions -Windows Server 2016
- Manage the overall IT System and Network (Mikrotik Router Configuration), Linux server Administration
- Manage and troubleshoot 24/7 helpline issues (" Khabar Garaun 1145")
- Technical support to the Digital Case Management System
- Co-ordination with different vendors, ISPs and stakeholders regarding IT related Issues and some new implementation.
- Resource management- Government cloud (<https://portal.gcloud.gov.np/enlight-cloud/ui/login.html>)

3. IT Engineer, Softech Foundation PVT.LTD, Mid Baneshwor, Kathmandu (Feb 2017– March 2018)

- Implement Efficient IT system and Network for Ncell Data Digitization project and call centre.
- Responsible for all Computer & Laptops repair maintenance with the help of IT Assistant and Different Third party accordingly.
- Operating Windows 2012 r2 server as a Fileserver. Implementing File sharing permissions, Active directory domain controller, WDS etc.
- Monitor the performance of Network as well as server effectively.
- Responsible for IT Inventory management.

4. IT Officer, Kanjirowa National School, Balkumari, Koteswor (April 2016 - Feb 2017)

- Technical representative to troubleshoot the networking connection errors occurring on the computers.
- Configure Mikrotik RB 750 as per requirements, Bandwidth control using Que.
- CCTV Monitoring.
- Updating Website i.e. photos, content, news , Events etc

- Responsible for ICT Lab repair maintenance
- Independently handle overall IT Department.
- IT Inventory Record Management.

5. IT Technician and Network Engineer, Green Hub Private Limited, Maharajgunj Kathmandu (Dec 2014 – Dec 2015)

- Perform Basic Customer support in IT related Issues.
- Basic Network troubleshooting, inform and follow-up ISP accordingly.
- Installation of Drivers, Software and Anti-virus packages.
- Printer and Scanner Support, Printer sharing related Issues handling.
- Manage IT Inventory of the company

EDUCATIONAL QUALIFICATION

- **SLC, Math and Computer**, 2006, Shree Shanti Nikeetan Ma. Vi. , Panauti 01, Kavre
- **+2, Physics Chemistry and Math**, 2009, Bagmati Modern College, Sukedhara Kathmandu, Nepal
- **B.E, Electronics and Communication Engineering**, 2014, Khowpa Engineering College, Purbanchal University

PERSONAL PROFILE

Date of Birth: 30 June 1990

Gender: Male

Marital Status: Married

Nationality: Nepali

Religion: Hindu

Present Address: Baneepa, Kavre

Permanent Address: Panauti 01, Kavre

Date To Join: After 21 days of selection

REFERENCES

Reference#1

Palita Thapa

(Project Manager, National Women Commission _ IPGBVPR)

palitathapa50@hotmail.com, 9851224152

Reference#2

Suman Thapaliya

(IT Head, Softech foundation Pvt. Ltd)

Address: Kathmandu Nepal

Suman.Thapaliya@softechfoundation.com, +977 9801022719